October - December 2018



"HE WHO BUILDS WILL HIMSELF BE BUILT" NEWSLETTER

A quick round up for the year

# EMPOWERED TO EMPOWERE

ISM - Sweets & Snacks, Cologne, Germany 27th - 30th January

Spot us @ Uxhibitions

fround the World

- Gulfood 2019, Dubai, U.A.E. 17th - 21st February
- Worldfood Poland 2019, Warsaw, Poland 7th - 9th March
- Anufood Brazil 2019, Sao Paolo, Brazil 12th- 14th March
- Food Expo 2019, Athens, Greece 16th - 18th March
- FIC Food Ingredients, Shanghai, China 18th - 20th March

## The Best Gift Ever 💰

The year-end gift exchange culture at Linaco evokes special memories. I received the best gift of being a mother at the end of 2009. When I joined Linaco in April 2008, I was married for three years and wanted to start a family life immediately. Unfortunately every year passed with great disappointments; however with fervent prayers, we were blessed to be parents. We looked forward to parenthood, assuming everything will be smooth sailing without fear and qualms. Anxiously, we waited to hold and cuddle our baby.

On Tuesday, 29th of December 2009, I came to work as usual. Around mid-day, I experienced irregular contractions and decided to go to the hospital. The doctor informed that I was due for delivery but to my dismay, he revealed that I had a breech condition where my baby was poised to come out buttocks or feet first. The doctor advised to do a caesarean immediately though my preference was a natural birth. To further add to my anxiety besides the baby's position, he was diagnosed with meconium aspiration syndrome (MAS), which could cause significant health complications to my infant. Aggravating my anxiety and tension during birth even more, I was told that my baby had another complication known as 'double nuchal cord'; this means that the cord was wrapped around my baby's neck multiple times. It was a time of great fear and distress being worried for my baby, as I did not anticipate having such simultaneous labour complications.

Finally at 3.00 pm, the caesarean was successful and I held my baby for just a few seconds before I was rushed to release him to the ventilator and to be quarantined. Tears welled up in my eyes as my baby was carried out. Truly I was in anguish and despair to see my child in such a predicament. I believe it was God's work to see him struggle and survive as an infant.

Every time when year-end gift exchange comes, I recall this special gift from God; my son, Muhammad Aisy Syaqiel, who is now 10 years old.

Suhaila Salleh Senior HR & Admin Strategist Linaco Resources Sdn Bhd



October Babies

November Babies

December Babies

Surprise Birthday Bash tor the One and Only Mir Chong

> Over 30 of us gathered to give Mr Chong a surprise birthday party at Klang Executive club. As each shared words of gratitude to him, the evening was marked by three words by Mr Chong – surprised, thankful and memorable!

## S. M. A. R. T. E. R. Goals A key to Success

#### 16<sup>TH</sup> - 17<sup>TH</sup> OCT

"If everyone is moving forward together, then success takes care of itself," said Henry Ford. That is why we had our

strategy alignment and goal setting training held by Iverson Upskilling at Best Western, i-City. Through engaging games and riveting discussions, we know now how to plan strategically and put them into action.

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"I learned to identify the existing direction and develop S.M.A.R.T. goals for my personal and career paths. That means acting and sharing them with others to keep myself motivated."

> Sharoline Heng Logistic Strategist Linaco Resources Sdn Bhd



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## INSPIRING LEADERSHIP IN YOU 5TH - 6TH NOV

Eight of us attended the Global Leadership Summit at Agape Community Centre in Seremban and listened to 12 world-class speakers from all over the world.

### Jucky Number 222

GOALS

Our Annual Dinner is held on the same day every year - 22.2 (22nd of February)





Turning Money Savvy

12<sup>™</sup> 0CT

#### Did you know that over 75% of Malaysians find it difficult to raise RM1,000 of emergency funds? A retiree would need about RM228,000 to live above the poverty line of RM950 per month for the next 20 years.

To acquire money-savvy skills, 27 of us attended an in-house financial planning awareness class held by VKA Wealth Planners Sdn Bhd. As Benjamin Franklin said,

"Beware of little expenses. A small leak will sink a great ship." Perhaps downloading a money-tracker mobile app now helps.



## Oh ... Wow !

It takes 77 Olympic-sized swimming pools to cover the 24-acre land of Linaco Manufacturing in Batu Pahat

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"I learned a lot from the talk. They guided us on how to plan and manage our finances. It was really an eye-opener for me.

> Nur Azimah Zaili Logistic Strategist Linaco Resources Sdn Bhd





12<sup>™</sup> SEPT

A new drum-type toaster and auto-packing machine are now sighted at Shah Alam factory with increased production of 1,000 kg of kerisik per day.

The addition of the new material-feeder and storage tank with pump also minimises workforce from 3 to 1, which improved hygiene and food safety.

## More Kerisik with less Manpower







Hats off to Our Firefighting Guardians 12<sup>TH</sup> OCT

Over 20 of us received training for emergency firefighting, evacuation and medical support in case of a fire incident. Taught by ASEC, a fire drill was held to simulate a fire event with talented victim actors. We trust our guardians now to save us from any unforeseen accidents - thank you for your kind and courageous service.



**Jolene Yam** Front Desk Officer Linaco Resources Sdn Bhd



## Bowl like a Pro at FMM and MBSA Tournament 6<sup>TH OCT</sup>

Our talented team – Gordon Yap, Thilagah Subramaniam, Mohamed Hrir and Vasugi Gopal– took the challenge to compete in the FMM Bowling at Sunway Pyramid with 40 teams.

#### 15<sup>™</sup> Dec

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Not only that, we have also sent three skilled representatives – Chen LM, Vasugi and Gordon – to join the MBSA Bowling Tournament in Wangsa Bowl at Setia City Mall.

Kudos to our bowlers! We are proud of your exemplary sportsmanship and team spirit.



EMM SELAND





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"When I joined this company, I really didn't know how to play bowling but I trained myself and did not give up though there were many obstacles." Vasugi Gopal Sales Coordinator Rasaku Marketing Sdn Bhd

Bowling Champs finally Emerged

After a stiff competition between three teams in Linaco Bowling Tournament Grand Finale at Setia City Mall, a champion emerged. Congratulations to the star team consisting of Yong KL, Chen LM, Low CS and Hailey Lim, who bagged a handsome RM1,000 check for their deft armswing. Eleven of us participated in the 'Back-to-School' program in Ulu Tiram, Johor. The 40 students received uniforms, school bags, shoes and socks with goodie bags.

23<sup>RD</sup> - 24<sup>TH</sup> NOV



The highlight was bringing the children to watch 'Ralph Breaks the Internet, Wreck-It 2' movie followed by a delicious KFC meal. It is more blessed to give than to receive.

To be given such a great opportunity to grow in Linaco is my pleasure. In this big family, I realise the importance of team work, leadership and how to set S. M. A. R. T. goals and achieve them. Time is passing by very quickly. In a wink of an eye, we have come to the end of 2018. I can recall two events that I would never forget – one, sad and the other, joyous. The saddest event for me is losing my beloved grandmother, and the most joyous time for me is seeing my son successfully graduated from the university.

Well, since we have just celebrated Christmas – where beautiful lights and ornaments dotted Christmas trees everywhere – I wondered what the happiest moment for Christmas is. That moment would be the gift exchange. Although the present is not that expensive, it is the giver that makes it meaningful. Feeling great as the years roll by, I must say that I have been enjoying my entire journey.

> For 2019, I wish everyone can work together for the advancement of the company and our future. We may not be the best, but just do your best. Treat others better, open your heart and release attachment from yourself.

> > Thank you.

Erene Lim Procurement Strategist Linaco Food Industries Sdn Bhd Eighteen of us visited the homes of 30 elderly families at Rifle Range with gift bags. The trip ended with a festive lunch with 60 of them, accompanied by our singing and dancing. Nothing beats good fun and laughter!

BRINGING HOPE TO THE

**HOUSE of HOPE** 

A LITTLE HELP GOES A LONG WA

BELOVED GOLDEN-AGERS





Mavis, our very own Santa, drove a van filled with presents to deliver to the House of

to the House of Hope's (HoH) children. Wrapped and bought from our hearts, their smiles are most precious to us!

Teaching Timeless Values to Bethesda Home Children 2411 NOV

Visiting Bethesda House once every six months, we have formed an unbreakable bond with the 12 children there. Hence, to teach them timeless values, we brought them to the Green Life Project in Ulu Yam to learn the importance of hard work and perseverance from building a mud house. What was most touching is that each was willing to give away their money token for the next activity of visiting the old folks' home. Values are never old-fashioned and we are proud of their teachable spirit.







Keep your eyes peeled!

Over 20 billboards for the Group are placed along the North-South Expressway.



## Relief Troops to Batu Pahat Flood Victims

The aftermath of flash floods in Batu Pahat saw over 100 people seeking temporary shelter at SK Sungai Suloh. Seventeen of us went out to clean the homes of four colleagues who were flood victims as well. We have also enrolled a few families in Kampung Parit Bugis for the MyKasih program, and gave one family with a bedridden man, a mattress and pillow worth RM500.





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	2014	2015	2016	2017	2018	



## linaco Manufacturing (IM) Awarded as The Biggest Contributor in Coconut Industry

Joe Ling, the Managing Director of LM, came on stage to receive an award from the Ministry of Agriculture (MOA) for being the biggest contributor of the coconut industry in Malaysia. Standing before dignitaries and honourable guests of the 54th Asian and Pacific Coconut Community (APCC) Ministerial meeting, the golden plaque is a testimony of our hard work and dedication over the years.

Take a Guess... 📯

How many Asian elephants are needed to balance the scale of 500 metric tons of coconuts we use daily?

100.000

Dr Ponciano Batugal Philippines Chairman, APCC Technical Working Group



TAPEME®

Linaco Group has started a new company called TapeMe this year! Specialising in selling sealing tapes, the first launch is the ubiquitous BOPP tape; and that's not all, TapeMe also provides next-day delivery just for you.

Contact us for more details!

Coconut Plantations and Downstream Industries in The Pipeline 2310 NOV

Following a visit to Linaco Manufacturing, Sabah minister of Ministry of Agriculture and Food Industry (MAFI) Datuk Junz Wong expressed interest to work with Linaco to build the coconut industry in Sabah. We look forward to a fruitful partnership benefitting the rural coconut farmers there.

## The 1/10 Rule

LINACO

O BUILD HIMSEL BE BUI

> 10% of our profits are chanelled for CSR every year. We are also continuously encouraging our business partners to participate with us!



Minister Attracted to our Way of Processing Coconut Products

Dato' Haji Salahuddin bin Ayub, Minister of Agriculture and Agro-based Industry (MOA), came to visit Linaco Manufacturing with an entourage of over 40 people. After a power-packed speech by Managing Director Joe Ling, our Group Chairman Richard Ling led the factory tour.

As the forerunner of the coconut industry, Joe explained how Linaco is aligned with the country's vision in using green technology and advanced ERP systems for zero wastage and higher efficiency. We also support the Buy Malaysian Product Campaign.







### love Matters!

Linaco is supporting 200 families in House of Hope currently, with RM100 per month for each family.



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New Year Eve was filled with excitement as we anticipated for the mystery gift exchange and cash lucky draw! Congratulations to Terry Tham, Burn Yusof and Syafiqah Hud who won RM600, RM400 and RM300 respectively. After that, we ended the day with lunch at Japanese steamboat Suki-Ya in Klang Parade.



Saya rasa agak terkejut kerana dapat 'lucky draw cash' pertama kali! Ini saya akan gunakan untuk 'upgrade' hadiah hari jadi isteri yang kebetulan Januari, Burn Yusof

Personal Driver Linaco Resources Sdn Bhd

#### Why is our company logo a pine tree?

The pine tree resembles the family name of Linaco Group founder Richard Ling (林) who formed the foundational backbone of Linaco. Pine trees can live over 4000 years! This symbolises the longevity and legacy of Linaco.









linaco (xpanding in China via Online Platform

JinBaoMen, and official e-aggregator of the MATRADE eTrade Program, invited Joe Ling and Steve Lim for an interview.

Recognising our successful penetration into China using the online platform Tmall Global, Joe explained the company's vision of having 30 to 40% of Linaco products being sold online. He further emphasised on the importance of e-commerce in the ever growing digital market.

## 2018 in a Glance for Linaco Group



A Message from Joe Ling

Smooth Seas don't make Good Sailors

It's me again! Time flies even faster when we age. Ha ha! 2018 was a challenging year for Malaysia and many industries. But I thank God that we still closed the year with good profitability due to softening of raw materials and better efficiency. Despite the economic slowdown, I am grateful that we are still in GREEN for our group of companies. On top of that, we have new subsidiaries and will forge new partnerships for the coming 12 months. It only shows that during tough times, there are many opportunities to discover.

We have lost some loved ones among us, whom I believe are in a better place now. I also appreciate the new people who have joined us in the family. Life is like a train journey; along the way, some get on, some get off. Appreciate and celebrate everyone, and every moment!

Whatever lies ahead for the New Year - be it a challenge or obstacle - I trust we will embrace it as a team. Smooth seas don't make good sailors; it's through these times we learn to navigate ourselves, our work and companies to new ground.

When one door closes, another door opens. I wish everyone that this will be a year of many new openings. God bless you and have a great 2019!



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Birthday of DYMM SPB Birthday of Prophet Muhammad SAW yang Di-Pertuan Agong Mid Year Term 2 Term 1 Year End #20 May #12 Aug #2 Sept 28 Oct School Holiday 1 23/3 ~ 31/3 NOTE . # Not applicable for Linaco Food Industries Sdn Bhd Subject to change 23/11 - 31/12 Replacement of PH for Deepavali 25/5 ~ 9/6 10/8 ~ 18/8 10~12 July 25 ~ 27 July ELC Singapore 11~14 Dec Conferences / Summit Key Managers Meeting (TBC) 5 Aug 28 June 7 Oct 3 Sept 1 July 10 June 17 May 6 May 12 April 4 Mar 1 Apr Bowling or Team activity Management Briefing & HQMM Management Briefing & HQMM Management Briefing & HQMM Buka Puasa Management Briefing & HQMM Management Briefing & HQMM Management Briefing & HOMM

#22 May \*5 & 6 June

#19 May 1 May #21 Jan

\*#11 Aug

31 Aug

#1 Sept

Awal Muharam National Day Hari Raya Haji Hari Raya Aidilfitri Nuzul Al-Quran Wesak Day Labour Day Chinese New Year Thaipusam

5 & 6 Feb

1 Jan

Public Holiday New Year

Replacement of Public Holiday

Replacement of PH for Wesak Day

Replacement of PH for Awal Muharam Replacement of PH for Hari Raya Haji 23

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**MARCH 2019** 

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11 Dec

Birthday of the Sultan of Selangor

25 Dec #9 Nov 16 Sept 9 Sept

Christmas Day

27 Oct

Deepavali

Malaysia Day

When a holiday falls on Sunday, the following day will be be a Public Holiday. is also a Public Holiday, then the next day following it sha substituted as a Public Holiday; and if such following day

> 29 Nov 25 Oct

4 Nov

31 Dec

Year End Party

2 Dec

Management Briefing & HQMM Bowling or Team activity Management Briefing & HQMM Bowling or Team activity

- 22 Feb 11 Feb Management Briefing & HQMM Linaco's Annual Dinner
  - Linaco's Family Day

- Management Briefing & HQMM
- Management Briefing & HQMM

- Bowling or Team activity
- 19 & 20 Sept 23 Aug
- HOTS #1 : Higher order thinking skills (HOD: BP & SA)

Talk: Mental Health

Linaco's Team Building

- 15 & 16 Oct
- HOTS #2 Colleagues choose either one
- 14 & 15 Nov
- Management Briefing & HQMM

7 Jan

Linaco's Event

\*brochures will be circulated in due course

Training

- 9 & 10 Jan Performance Conversations (HOD: BP & SA)

- Coaching & Mentoring (HOD: BP & SA)

- 25 & 26 Feb
- Talk: Health & Wellness
- 26 April

17 ~ 20 July

- 2 Mar